HP Enterprise Services

270/271 Companion Guide For Real Time and Batch Health Care Eligibility Inquiry and Response Transactions

Nevada Medicaid Management Information System (NV MMIS)

State of Nevada
Division of Health Care Financing and Policy (DHCFP)
Medicaid Management Information System (MMIS)

In Support of the:
Nevada MMIS Takeover Project
Version 2.2
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Change history

Date (mm/dd/yyyy)	Description of Changes	Pages Impacted
8/22/2011	Removed yellow highlighting from toll-free numbers in response to specific deliverable review comments.	All
8/31/2011	Removed Confidentiality and Trademarks section for consistency with similar documentation.	ii
12/05/2011	Takeover HPES	All

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Introduction

The Health Insurance Portability and Accountability Act (HIPAA) requires that Medicaid and all other health insurance payers in the United States comply with the Electronic Data Interchange (EDI) standards for health care as established by the Secretary of Health and Human Services. The X12N Health Care Implementation Guides have been established as the standards of compliance and are online at http://www.wpc-edi.com/HealthCareFinal.asp.

Additional information is on the Department of Health and Human Services website at http://aspe.hhs.gov/admnsimp/.

Purpose

HP Enterprise Services has prepared this Companion Guide and website at, http://medicaid.nv.gov, to support Nevada Medicaid and Nevada Check Up billing. (Hereafter, Nevada Medicaid and Nevada Check Up are referred to as "Medicaid" unless otherwise specified.)

This Companion Guide provides specific requirements for requesting and receiving eligibility, TPL, co-payment and service limit data from HP Enterprise Services. It supplements but does not contradict the X12N Health Care Implementation Guides and should be used solely for the purpose of clarification.

Availability and Submission

Transaction 270 can be sent 7 days a week, 24 hours per day. Response times vary depending on if you submitted a real-time or batch transaction as described in the next section.

Real-time vs. Batch Inquiries

Transaction 270 inquiries may be submitted in real-time mode or in batch mode.

Real-time mode, handles one inquiry at a time and the 271 response is returned immediately.

Batch mode can handle multiple inquiries from multiple providers at one time. The 271 response(s) are generally available for pickup the next business day. Larger batch inquiries or multiple batches may delay the response by one or more days.

Inquiry Requirements

Inquiries require the provider's NPI or Atypical Provider Identifier (API).

- The NPI will be accepted in the NM109 segment, Loop 2100B with qualifier 'XX'.
- The API will be accepted in the NM109 segment, Loop 2100B with qualifier 'SV'.

Recipient

To send a 270 inquiry, you will need **<u>one</u>** of the following:

- 11-digit Recipient ID
- Recipient name and date of birth
- Recipient date of birth and Social Security number
- Recipient name and Social Security number

Service Limits

To inquire on service limits, enter the appropriate 2-digit service type code below in the 270 request. If a service type is not shown below, HP Enterprise Services does not supply limits for the service.

- Home Health Care (code 42)
- Home Health Visits (code 43)
- Psychiatric, Outpatient (code A8)
- Occupational Therapy, School Based and Non-school Based (code AD)
- Physical Medicine, School Based and Non-school Based (code AE)
- Speech Therapy (code AF)
- Substance Abuse (code AI)
- Optometry (code AL)
- Lenses (code AO)

If you do not enter a service type code or if you enter service type code "30," service limits will not be returned in the 271 response.

The 271 response verifies *only* service limits applicable to the provider who is making the request. For example, psychiatric service limits are not reported to a dentist.

Error Messages

The 271 response returns an error message if there is a problem with the request or response.

This may occur for any of the following reasons:

- Syntax error
- Unknown requester
- Incorrect file format
- Incorrect/incomplete request
- Transmission-related problem
- Requested entity was not found
- HP Enterprise Services system error

Delimiters

HP Enterprise Services processes any standard X12N HIPAA set delimiter. Please refer to the ANSI X12N Implementation Guide for more information about delimiters.

Questions?

 For technical questions regarding claim submission or testing, call the Electronic Commerce Customer Support Help Desk at (800) 924-6741.

For enrollment or setup questions, or for questions regarding content in this manual, please contact the EDI Coordinator at nvmmis.EDIsupport@hp.com or (877) 638-3472.

270 Real-time and Batch Eligibility Inquiry

Page	Loop	Segment	Data Element	Comments
B.8	N/A	GS	GS01: Functional ID code	"HB"
B.8	N/A	GS	GS02: Application sender's code	"NVM FHSC FA"
B.8	N/A	GS	GS03: Application receiver's code	Use the 4-digit service center code assigned by HP Enterprise Services.
19 (A)	N/A	GS	GS08: Version/Release /Industry identifier code	"004010X092A1"
B.3	N/A	ISA	ISA01: Authorization information qualifier	"00" = No authorization information present
B.4	N/A	ISA	ISA03: Security information qualifier	"00" = No security information present
B.4	N/A	ISA	ISA05: Interchange ID qualifier	"ZZ"
B.4	N/A	ISA	IS06: Interchange sender ID	Use the 4-digit service center code assigned by HP Enterprise Services.
B.5	N/A	ISA	IS08: Interchange receiver ID	"NVM FHSC FA"
46	2100A	NM1	NM108: Identification code qualifier	"PI" = Payer ID
46	2100A	NM1	NM109: Identification code	"NVM FHSC FA"
52	2100B	NM1	NM108: Identification qualifier code	"SV" = Servicing provider's API. "XX" = Servicing provider's NPI.
52	2100B	NM1	NM109: Identification code	Use the provider's NPI or API.
73	2100C	NM1	NM108: Identification qualifier code	"MI"

Page	Loop	Segment	Data Element	Comments
73	2100C	NM1	NM109: Identification code	Use the recipient's 11-digit Recipient ID.
88	2100C	DTP	DTP01: Date/Time qualifier	"307" = Eligibility "472" = Service

271 Real-time and Batch Eligibility Response

Page	Loop	Segment	Data Element	Comments
B.8	N/A	GS	GS01: Functional ID code	"HB"
B.8	N/A	GS	GS02: Application sender's code	"NVM FHSC FA"
B.8	N/A	GS	GS03: Application receiver's code	Use the 4-digit service center code assigned by HP Enterprise Services.
19 (A)	N/A	GS	GS08: Version/Release /Industry identifier code	"004010X092A1"
B.3	N/A	ISA	ISA01: Authorization information qualifier	"00" = No authorization information present
B.3	N/A	ISA	ISA03: Security information qualifier	"00" = No security information present
B.3	N/A	ISA	ISA05: Interchange ID qualifier	"ZZ"
B4	N/A	ISA	IS06: Interchange sender ID	"NVM FHSC FA"
B5	N/A	ISA	IS08: Interchange receiver ID	The 4-digit service center code will be returned as entered in the 270 inquiry.
181	2100B	NM1	NM109: Identification code	The NPI or API will be returned as entered in the 270 inquiry.
195	2100C	NM1	NM109: Identification	"MI" = Member ID

Page	Loop	Segment	Data Element	Comments
			qualifier	Number
195	2100C	NM1	NM109: Identification code	The 11-digit Recipient ID is returned in this field.
197-198	2100C	REF	REF01: Reference identification	If "EJ" (Patient Account Number), "SY" (Social Security Number) or "HJ" (Recipient ID) was sent on the 270 inquiry, this value is returned here.